

# Joint Commission Releases Proposed Telehealth Guidelines, Seeks Comments

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The Joint Commission has made its proposed guidelines for [direct-to-patient telehealth services in the hospital setting](#) available for review and comment. One new standard would fall under the Provision of Care (PC) umbrella, regarding the hospital's ability to confirm the patient's location and "assign a provider in accordance with licensure requirements and law and regulation." Another is in the Rights and Responsibilities of the Individual (RI) chapter; this addition notes the importance of discussing mode of telehealth provision during the informed consent process. A third addition is a new RI section specifying that the hospital inform the patient about care received via telehealth services, care provider information, and charges for the care. Joint Commission asks for review of the new guidelines and for any feedback to be sent by June 22, 2017, via an [online survey](#), an [online form](#), or mail.

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## TOPICS AND METADATA



### Topics

[Accidents](#); [Telehealth](#)

### Caresetting

[Hospital Inpatient](#)

### Roles

[Corporate Compliance Officer](#); [Information Technology \(IT\) Personnel](#); [Patient Safety Officer](#); [Quality Assurance Manager](#); [Risk Manager](#)

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